



Retail Workstation Setup Instructions (Mac)



December 2008

Introduction

The purpose of this document is to outline the steps necessary to setup the iPhone readiness kit on a Mac.

Documents and software needed to Complete this set up

1. Install iTunes
 - iTunes Client (8)
2. Install demo content package
 - Demo bundle
3. Place iPhone update on computer
 - iPhone software update (2.1)
4. Retail Utilities
 - Retail utilities

Documentation

- Retail workstations setup
- Demo unit refresh and restore procedures
- Quick Connect guide

Mac system requirements

- Mac computer with USB 2.0 port
- Mac OS X v10.4.10 or later
- iTunes 7.7 or later

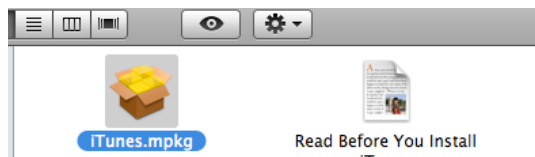
Installing iTunes 8

The following steps will show you how to install iTunes 8 to use while activating new iPhones and restore your demo content

What do I do?

- Download the latest version of iTunes from www.apple.com/downloads or from the Readiness kit
- Install iTunes 8.0.1 or later.
- Review and agree to the iTunes Software License Agreement.
- Ensure you have updated to iTunes 8.0.1 or later software.

1. From the Readiness kit CD, select the folder "1. Install iTunes", click on the file iTunes8.dmg, then click on the iTunes.mpkg setup file.

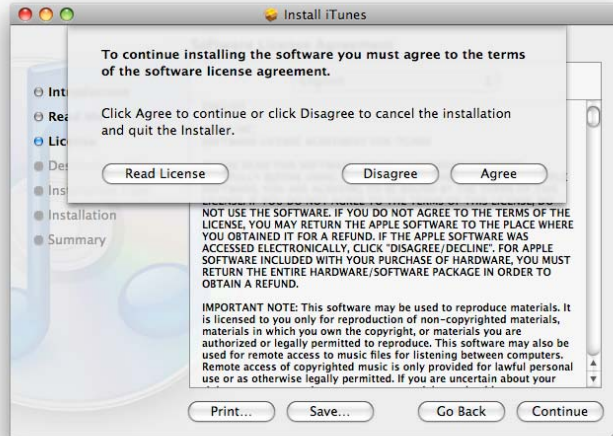


2. On the welcome screen click continue and agree to the terms and conditions.

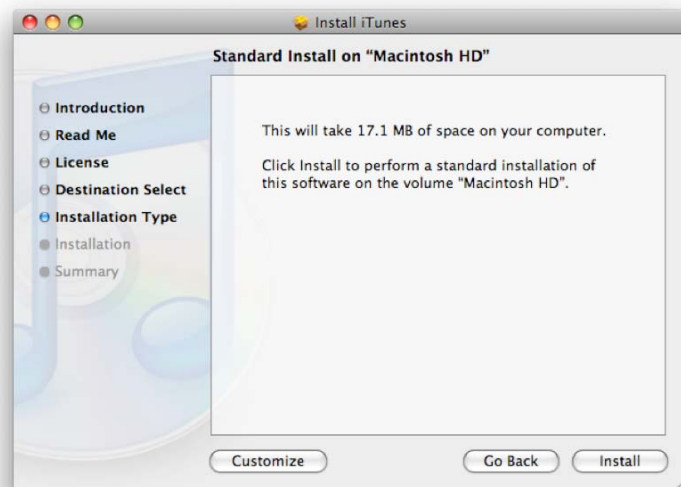


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3. Agree to the Terms and Conditions



4. On The install screen click "Install" to proceed with the installation of iTunes 8.

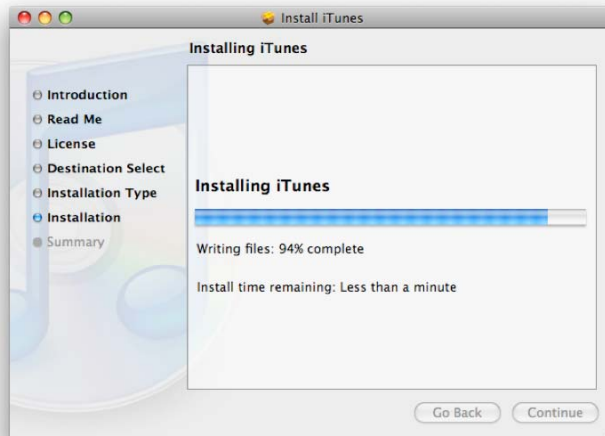


5. You may get this pop-up window, if you do, enter your user ID and password and click OK to continue installing iTunes.

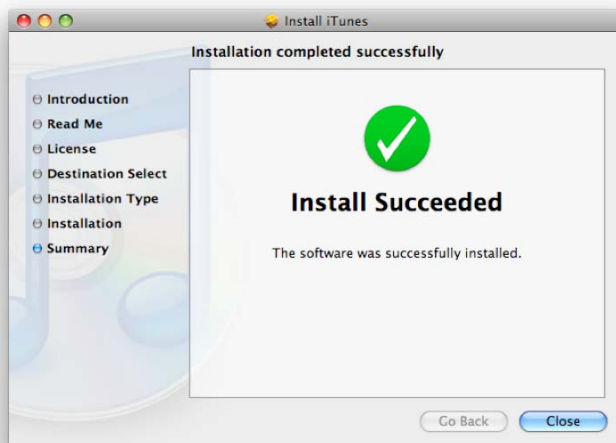


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- Please wait until the installation completes.



- Now that you have successfully installed iTunes 8, you are now ready to install the iPhone 3G Restore Kit.



- This completes the iTunes installation process. At this time, re-boot your computer to continue the restore process. You do not want to have iTunes running at this time.

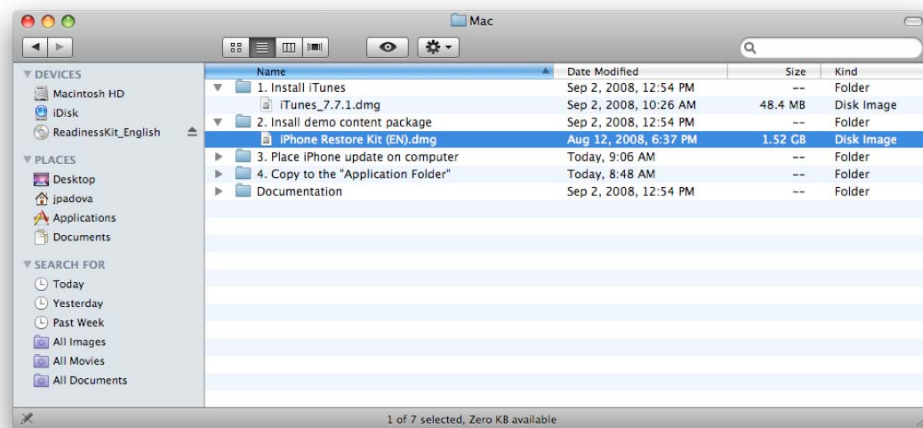
Now that iTunes has been installed on your restore computer, you're now ready to continue with the restore process. Please continue to **Installing the iPhone 3G Restore Kit**.

Installing the Demo Content Bundle

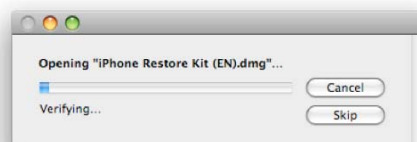
What do I do?

- Make sure you have a user account for the restore computer with software installation privileges.
- You might consider creating a new user account specifically for restoring iPhone demo units.
- Quit out of iTunes.
- Install **iPhone Restore Kit ENG-INT v4.0 seg.dmg** and **iPhone Restore Kit ENG-INT v4.0 seg.002.dmgpart**.

1. On the Readiness kit under "2. Install Demo Content package," open the demo content installer.



The kit will open; this may take a few minutes.



If it is a disk image file, double click it to open and after it verifies you will see an icon on the desktop that looks like the icon below. Double-click that icon to open it and get to the installer package.

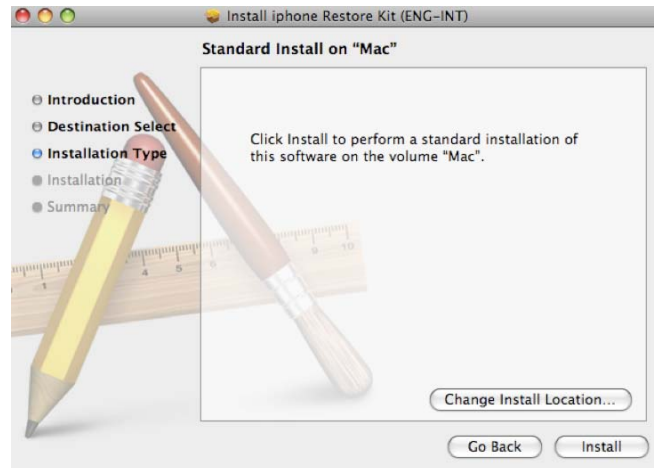


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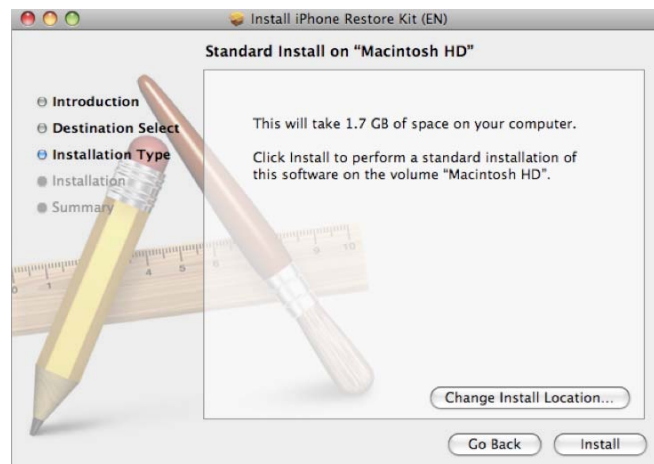
2. On the 'Welcome' screen, click 'Continue.'



3. On the 'Select a Destination' screen, leave the destination as is and click 'Continue.'



4. On the 'Standard Install' screen, click 'Install.'



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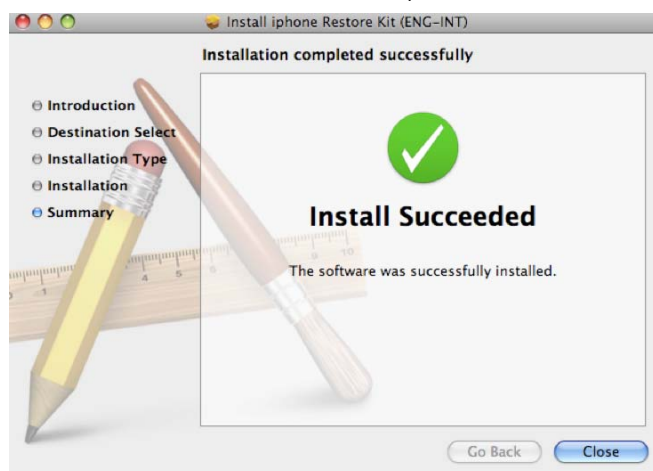
5. In the dialog window that pops up, authenticate by entering the name and password for your user account. Then click 'OK.'



6. Wait for the installer to finish.



7. When the installer has finished, click 'Close.'



This completes the installation of the **iPhone Restore Kit ENG-INT v4.0 seg.dmg** and **iPhone Restore Kit ENG-INT v4.0 seg.002.dmgpart** installer. The iPhone 3G Restore Kit has now been successfully installed.

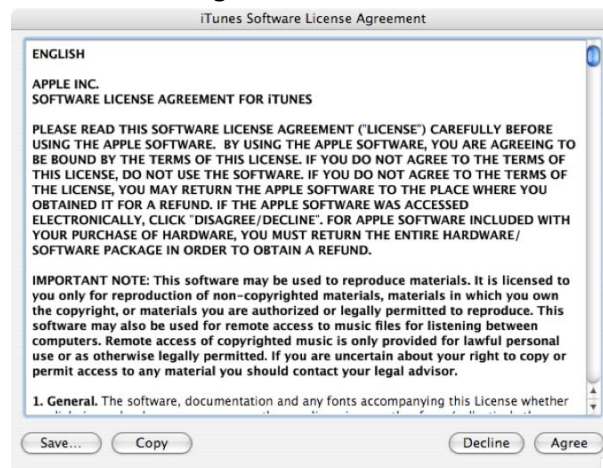
The installer just loaded the iTunes, preferences and the demo content to use with your demo units. You're now ready to launch iTunes for the first time.

First Launch of iTunes

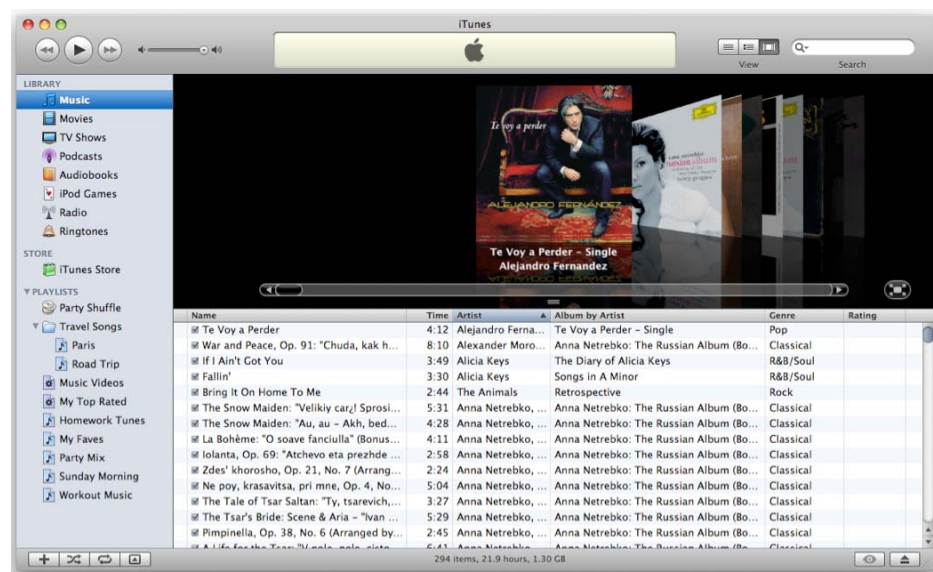
Launching iTunes for the first time identifies the correct iTunes library needed for the iPhone restore. iTunes makes it easy to update the software and restore the demo content on your demo units.

What do I do?

- Launch iTunes for the first time.
 - Review and agree to the iTunes Software License Agreement.
 - Review the content in the iTunes library.
1. If this is the first time you've launched iTunes for this user, you'll be asked to review and agree to the iTunes Software License Agreement.

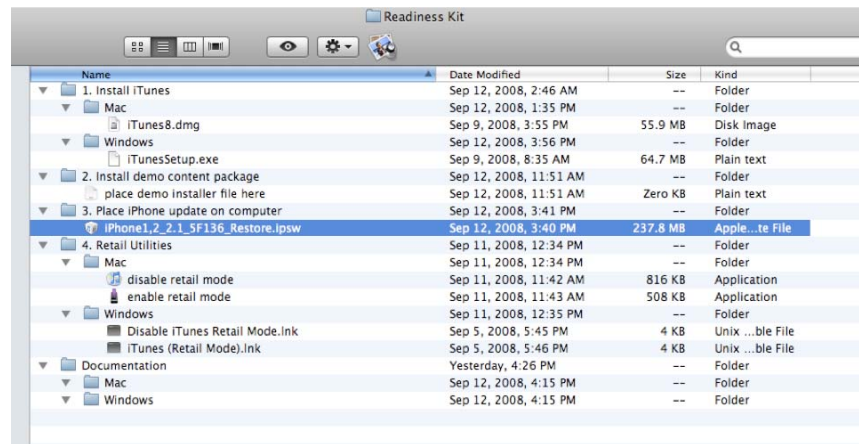


2. iTunes will open up to the restore library.



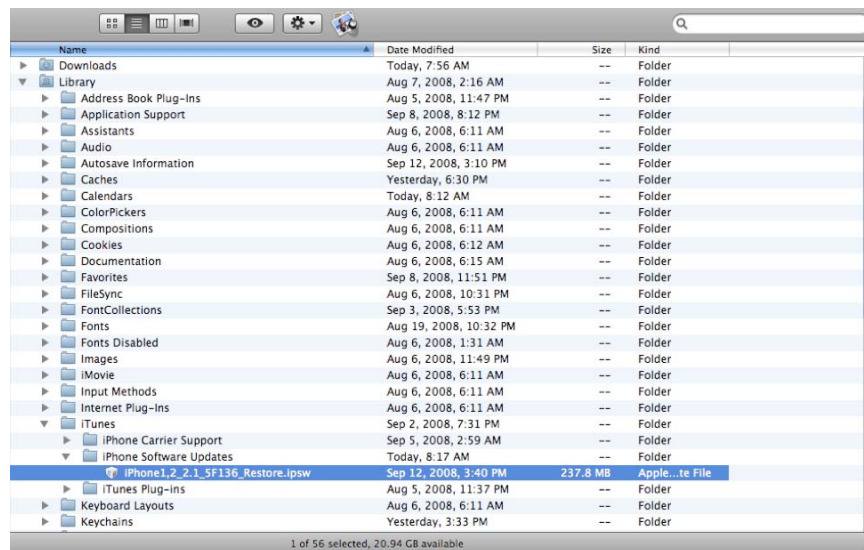
Copy iPhone Software file to your computer

1. On the Readiness kit File "3. Place iPhone installer on computer", locate the iPhone software update (version 2.1)



2. Copy the iPhone Software file to the following location on your computer:

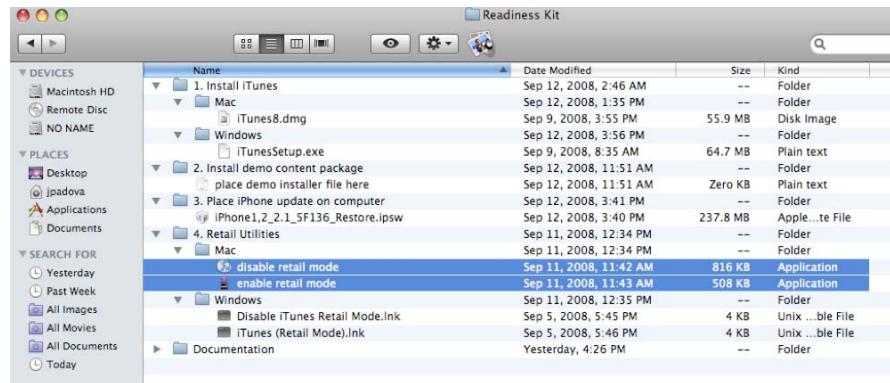
~/Library/iTunes/iPhone Software Updates/



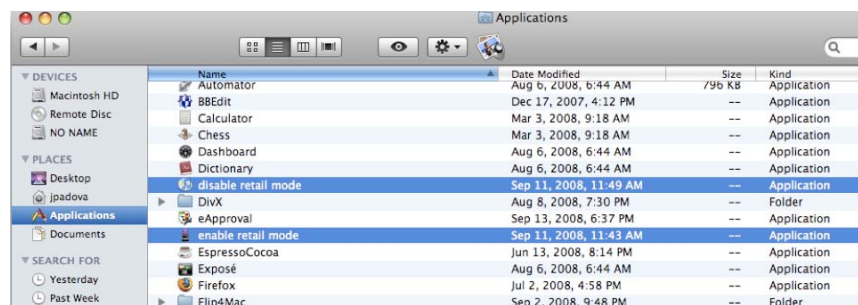
If the folder does not exist, please create it.

Installing Retail Utilities

1. From the Readiness kit CD, select "4. Retail Utilities," select "Mac" and select both files and copy them to the "Applications" folder on the left side of the Finder window:



2. From the Applications folder, select the two files you just copied into the Applications folder, "disable retail mode" and "enable retail mode" and drag them onto the "dock":



They will appear on the dock as pictured below:



Once you have finished these four sections you have now completed the Retail Workstation set up. You should use the following two guides to understand how to restore content on your Demo iPhones and how to perform a Quick Connect to iTunes to activate your customers phones.